



Through our dedicated team, we continually strive to improve the level of service and quality we offer to our customers. We will demonstrate a high level of professional integrity throughout our organisation so as to ensure total customer fulfilment and satisfaction. Our performance will be measured by our customers, with an ultimate goal of achieving complete satisfaction.

We have positioned ourselves as a leading importer and distributor of automation components. It is our intention to work closely with all our customers and suppliers, to improve where and when necessary continually, to listen carefully to our suppliers and customers and exceed all expectations.

Continual training and improvement of our processes and procedures, ultimately to be more effective and efficient in what we do. Objectives are set annually and reviewed through our management review process. Additionally, monthly management meetings will include issues pursuant to the quality system.

To facilitate all of these requirements effectively, we are committed to and have developed a Quality Management System conforming to the requirements BS EN ISO 9001:2015 and all other applicable standards associated with our activities.

It will be the responsibility of all individual employees to adhere to this quality system and framework that has been implemented by this organisation. The quality system manual is accessible to all employees to ensure that our quality system is embedded within all areas and integrated into the day-to-day running of the business.

This Quality Policy statement is available to all interested parties upon request.

Rob Dunn

Managing Director
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